

Accreditation: Checking for quality

Accreditation is another way of assessing health plan quality. An outside organization checks to see whether the plan has the right systems and people in place to do a good job providing health care. All Michigan Medicaid health plans must be accredited or be in the process of seeking accreditation by October 2002.

- 1 Accredited by the Joint Commission for Accreditation of Healthcare Organizations (JCAHO).
- 2 Accredited by the National Committee for Quality Assurance (NCQA).
- 3 Accredited by the Accreditation Association for Ambulatory Health Care (AAAHC).
- 4 Accredited by the American Accreditation HealthCare Commission (URAC).

For more information,
call Michigan Enrolls at
1-888-ENROLLS.
(1-888-367-6557)

*Michigan Department
of Community Health*

MDCH

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Additional information may be found on the Michigan Department of Community Health website
www.michigan.gov/mdch

You can learn about different programs and services provided by MDCH,
and see the latest news releases about important healthcare issues.



A Guide to Michigan Medicaid Health Plans



Quality Checkup
February 2002

Category Ratings for Michigan Medicaid Health Plans

Health Plan	Getting Care	Keeping Kids Healthy	Taking Care of Women	Living with Illness	Accreditation
Botsford Health Plan	★★★	★★	★★★	★★★	No
Cape Health Plan	★★	★	★	★	Yes ¹
Care Choices HMO	★★★	★★	★★★	★★★	Yes ²
Community Care Plan	★★★	★★★	★★★	★★★	No
Community Choice Michigan	★	★	★★★	★	Yes ¹
Great Lakes Health Plan	★★	★★	★	★	Yes ¹
Health Plan of Michigan	★★	★★	★★	★	No
HealthPlus of Michigan	★★	★★★	★★★	★★★	Yes ²
M-Care	★★★	★★★	★★★	★★★	Yes ²
McLaren Health Plan	★★	★★★	★★	★★	Yes ²
Midwest Health Plan	★	★★	★	★★	Yes ²
Molina Healthcare of Michigan	★	★	★	★	No
OmniCare Health Plan	★	●	●	●	Yes ²
PHP of Mid-Michigan	★★	★★	★★	★★★	Yes ²
PHP of Southwest Michigan	★★	★★	★★★	★★	Yes ¹
Priority Health	★★★	★★★	★★★	★★★	Yes ²
Total Health Care	★	★	★	★	Yes ³
Upper Peninsula Health Plan	★★★	★★	★★	★	No
The Wellness Plan	★	★★	★	★★	Yes ⁴

All Medicaid health plans cover medically necessary services such as:

- Ambulance
- Chiropractic
- Doctor visits
- Emergency care
- Family planning
- Health checkups for kids and adults
- Hearing and speech
- Home health care
- Hospice care
- Hospital care
- Immunizations (shots)
- Lab and x-ray
- Medical supplies
- Medicine
- Mental health
- Physical and occupational therapy
- Prenatal care and delivery
- Surgery
- Vision

Performance compared to the average of all Michigan Medicaid Health Plans:

- ★★★ Above Average
- ★★ Average
- ★ Below Average
- This health plan failed to report the information

Not all plans are in every county. Your enrollment packet has a list of plans by county to assist you or call **1-888-ENROLLS** for information.

The categories:

Getting Care: Members in the plan believe that they get the care they need for themselves and their children quickly, and that their doctors do a good job explaining things to them and that they spend enough time with them.

Keeping Kids Healthy: Children in the plan get regular check-ups and important shots that help protect them against serious illness.

Taking Care of Women: Women in the plan get tests for breast and cervical cancer, and for an infection called chlamydia. These tests help to find these diseases early. This gives women more choices for treatment and a better chance of survival. Moms in the plan also get care before and after their baby is born to help keep mom and baby healthy.

Living with Illness: Plan takes care of members with asthma, diabetes and high blood pressure by giving them tests, check-ups and the right medicine.

Accreditation: Explanations on back cover.

All Medicaid health plans are required to provide the services listed above. Some services are limited. Your provider will tell you what Medicaid covers.

Note: The information above was collected from health plans by independent survey companies. The information reported by the health plans was reviewed for accuracy. Information was also collected from consumers who have used the health plans.